



18th
ANNUAL

**SIMON
INSTITUTE**

Symposium

SCHEDULE OF EVENTS



**WESTGATE RESORT • 3000 CANYONS RESORT DRIVE
PARK CITY, UTAH 84098 • OCTOBER 7, 8, 9, 2019**

**SIMON
INSTITUTE**



4760 S HIGHLAND DR #323, SALT LAKE CITY, UT 84117 • 801-983-5263

SCHEDULE OF EVENTS

PARK CITY, UTAH • OCTOBER 7, 8, 9, 2019

Due to an uncertain world, speakers and times are subject to change.

Day One: October 7th, 2019

6:30pm - 9:30pm: Welcome Event – Pub Quiz Night

Hosted by Geeks Who Drink

Geeks Who Drink is a Denver-based company that hosts pub quizzes at over 800 pubs and restaurants across the United States. What is a pub quiz? It's an Anglo-Irish tradition, but the goal is to foster friendly competition and to promote fun, engaging social interaction. A noble cause!

The quiz starts off easy and progresses in difficulty as the night goes on. The quiz consists of six rounds of eight multimedia questions each, played by teams of up to six people. Questions are read aloud by the Quizmaster and teams write down the answers, turning them in at the end of each round.

Drinks and appetizers will be served.

Day Two: October 8th, 2019

7:30am - 8:30am: Continental Breakfast

8:30am: Welcome Remarks

Presented by Nancy Albin, VP & Co-Founder, Los Angeles Habilitation House (15 minutes)

Introducing (OS1) at Valparaiso University
By Annmarie Wilson-Futrell, Dir. of Building Services, Valparaiso University

9:00am-10:00am: On-The-Job Training

Basic Training, Bakers Dozen and (OS1) Trainer: Is it a waste of time or an increase in productivity?

Presented by:

- Chris Romero – Supervisor, Sandia National Labs
- Ben Walker – ManageMen, Inc.
- Guido Piccarolo – President & CEO, Los Angeles Habilitation House
- Josh Segó – Training and Staffing Coordinator, Michigan State University

10:00am - 10:30pm: How Do We Train Front Line Supervisors and Team Leads?

First hand witness and experience on how to train and support frontline supervisors.

Presented by Jeff Hawkins, Custodial Services Supervisor, Provo City School District

10:45am - 12:00pm: Health and Safety Panel

A Round Table Discussion: What are the best health and safety practices at our companies? What internal secrets can be shared about how our company promotes health and safety practices in our workplace? Promoting safety in the workplace.

Panel Moderator: Flint Belk, CIH & CSP, Utah Safety Council Instructor, WCF

Panel Speakers:

- Rich Steinberg – VP of Sales, ProTeam
- Caryn Stets – Chief Strategy Officer, PortionPac Chemical Corp.
- Nancy Albin – VP & Co-Founder at LAHH
- Enrico Garcia – Manager, Sandia National Labs
- Alan Wagemester – VP of Operations – GMI Integrated Facility Solutions

12:00pm - 1:00pm: Lunch

1:00pm - 1:50pm: New Industry Data: Cleaning Costs and Frequencies Report

Analyzing the cost of cleaning today, in the myriad of facility types across the United States

Presented by Dan Weltin, Editor-in Chief, Trade Press Media Group

2:00pm - 3:00pm: Absenteeism & Workloading Demystified:

Tips and Tricks for Simplified Workloading Strategies

Presented by:

- Elizabeth Saavedra – Manager of Facilities Services, University of Texas at Austin
- Janelle Gonzales – Facilities Technologist, Sandia National Labs
- Chris Romero – Supervisor, Sandia National Labs

3:00pm - 4:00pm: Cleaning Workers Are First Class Citizens

Presented by Kelly Atkinson, Rotary International, 2014 Pinnacle Award Winner

Remarks from Outstanding Cleaning Workers

6:00pm - 7:00pm: (OS1) Awards Cocktail Hour

7:00pm - 9:30pm: (OS1) Awards Banquet and Ceremony

Hosted by ManageMen, Inc.

Day Three: October 9th, 2019

8:30 am - 9:30pm: Breakfast with the Cleaning Alliance

Q&A/Discussion/Demonstrations

Breakfast Buffet hosted by the Cleaning Alliance

9:30am- 9:45am: Closing Remarks

Presented by Renae Walker, CEO, ManageMen, Inc.