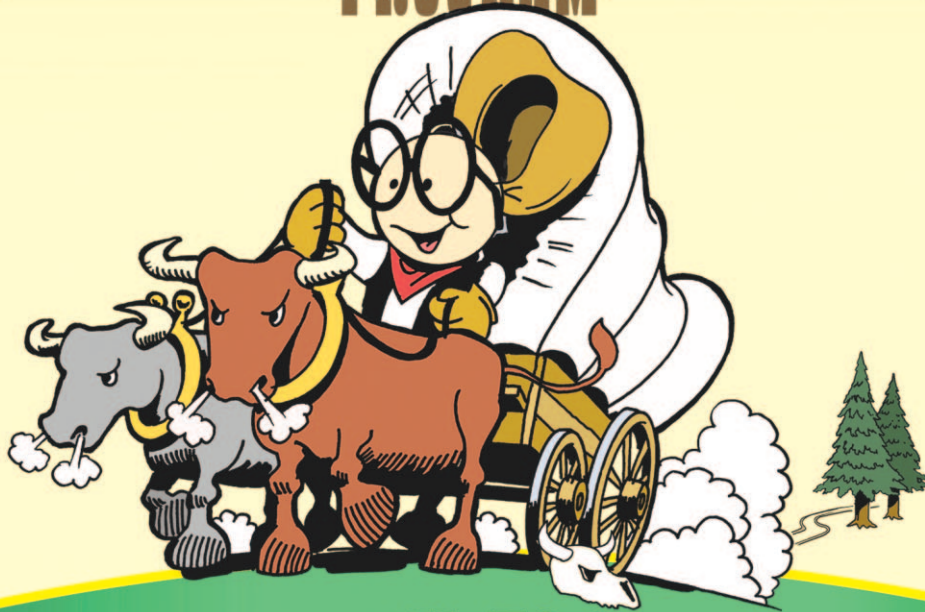


OS1

The 9th Annual
(OS1)® USERS SYMPOSIUM 2010
PROGRAM



"BLAZING THE TRAIL TO GREEN CLEANING"



July 18th-20th, Portland, Oregon

OFFICIAL SPONSOR of the (OS1) Users Symposium



SIMON
INSTITUTE

(OS1)® — "The Number One Cleaning Operating System in the World!"

(OS1)[®] USERS SYMPOSIUM 2010 ★ PROGRAM

Sunday, July 18, 2010

Green Cleaning Reception: 6:00 – 10:00 PM

Location: Fireside Room

Hors d'oeuvres, wine, beer and cocktails

Registration and ID Badges: Renae Walker and ManageMen Staff

“Greenbacks for Green Facts” Event:

Alan Wagemester and Marcela Bernal

Monday

Breakfast Buffet: 6:30 – 8:20 AM

Location: Arcadia Room

Proceedings*

Monday, July 19, 2010: 8:30 AM – 4:00 PM

Location: Colonel Lindbergh Room

Session Leaders

Renee Tuchscher, KBM Facility Solutions

Josh Konezni, Sandia National Labs

Welcome: 8:30 – 9:00 AM

Paul Condie, President Simon Institute – Opening Welcome

Tom Lambert, Service Point – Welcome to Portland

Session #1: 9:00 – 10:00 AM

Cleaning Standards and Science – An Update

Dr. Jeff Campbell, Robert Salmon and Garrett Strong, Brigham Young University, *The State of Research on Creating a Universal Cleaning Standard*

Session #2: 10:00 – 11:00 AM

Custodial Guidelines – APPA, ISSA and Others That Impact the Cleaning Environment

Ernest Hunter, University of Texas (retired), Hunter Consulting & Training – *Workloading, Scheduling, and Inspecting With APPA Guidelines as the Background*

Brandon Baswell, Michigan State University – *The Role of Guidelines in Operating a Custodial Program*

Session #3: 11:00 – 12:00 Noon

Sustainable Standards Using (OS1) Processes

John Lawter, University of Michigan – *PinPointing Your Opportunity to Improve Cleaning*

Lunch

Noon – 1:00 PM – Arcadia Room

Session #4: 1:00 - 2:00 PM

Green Cleaning and the Future of New Custodial Regulations

Jim Kadlec, Sandia National Labs, Ret. –

The Transformation of Sandia National Labs to (OS1) vs. Facility Department Reengineering: What Worked?

Frank Thomas, Wake Forest University – *Before and After (OS1): Monitoring the Built Environment's IEQ.*

Session #5 Breakouts: 2:00 - 4:00 PM

In-house – Sound Off to the Manufacturers

Ben Walker & Jill Melton, ManageMen, Moderators

Location: Colonel Lindbergh Room

Rich Steinberg, ProTeam/Emerson

Burt Klein, PortionPac

Bruno Niklaus, Unger

Dan Erving, Wausau Bay West Paper

Mike Necela, Zing

BSC's – Using Green to Make Green

Tim Poskin, Moderator

Location: Eric Hauser Room

Russ Goldin, Eat My Dust – *A New Player Offers a New Approach to Green Cleaning*

Norm Doucette, Rappahannock Goodwill Industries – *Green Cleaning & Pandemic Planning in the NISH Federal Facilities Environment*

Anne Moser, MacKnight Associates – *Understanding and Working Effectively with Your Facility Management/Physical Plant Client*

New BSC Competition Event:

The First Simon Institute Professional Presentation Competition for the Cleaning Industry Statesman Trophy

Competitors and Judging panel to be announced later.



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Trainers – CITG Meeting – Certification

Bobby Moddrell, University of Texas, Moderator

Location: Chief Poker Jim Room

Craig Shannon, Service Point – *Green Carpet Care Beneath Your Feet*

Joe Garcia, Mt. San Antonio College – *The Future of the Cleaning Industry Trainers Guild*

Jim Motyka, University of Massachusetts – *Green Floor Care and Certification*

Jewel Golson-Roberts, University of North Carolina – *Boot Camp with Dr. Berry then Cleaning on the UNC Pilot Team: A New Trainer Looks at Opportunities for the Worker in (OS1)*

T.P. King, Wake Forest University – *Our New Training Center*

Joe Gledhill, Provo City School District – *The State Board of Education is Watching: The Utah Best Practices Legislation*

Mary Clark, Michigan State University – *A Rookie's Report from Michigan State University*

Simon Institute Think Tank

By Invitation (Topics to be announced)

Jeff Campbell, Brigham Young University, Moderator

Location: Executive Suite, Room 101

Awards Banquet

Cocktails: 6:00-7:00 PM

Location: Queen Marie Reception Room

Dinner and Awards Ceremony

7:00-10:00 PM

Location: Queen Marie Ballroom



Tuesday

Breakfast Buffet: 6:30 – 8:20 AM

Location: Arcadia Room

Proceedings*

Tuesday, July 20, 2010: 8:30 AM – 5:00 PM

Location: Colonel Lindbergh Room

Welcome: 8:30 – 9:00 AM

Session Leaders

Stacie Harp, Garten Services

Herb Richmond, University of North Carolina

Paul Condie, KBM Facility Solutions – Welcome Support Group

Session #6: 9:00 – 10:00 AM

Emerging Sustainability Issues in Cleaning Management

Jim Alty, Wake Forest University – *(OS1) and Sustainability: What Does Green Mean in (OS1)?*

Session #7: 10:00 – 11:00 AM

LEED, (OS1) and Other Green Standards That Fit Together

Paul Condie, KBM Facility Solutions – *Achieving LEED Gold Certification at Boeing/NASA: (OS1) Contributions*

Ken McAlpin, Mt San Antonio College – *Reduce, Reuse and Recycle – Bay West Paper Earns 4 Bums-Up*

Session #8: 11:00 – 12:00 Noon

Science and Sociology: How (OS1) Contributes

Jim Ginnaty, SEARHC – *(OS1) and Green Cleaning in Native Alaskan Culture*

Chris Romero, Sandia National Labs – *Cleaning is Still About Safety: How (OS1) Compliments the Labs Safety Initiatives*

Lunch

Noon – 1:00 PM – Arcadia Room

Session #9: 1:00 – 2:00 PM

Benchmarking Best Cleaning Practices in 2010

Christina Augusta, Qualcomm – *Sustainable Employee Programs and Qualcomm's Social Responsibility*

Matthew Lawrence, Wake Forest University – *Cleaning Management and the Functional Operations Simplified Book*

Session #10: 2:00 – 3:00 PM

Executive Briefing 2010-2011

John Walker, ManageMen – *Milestones and Objectives*

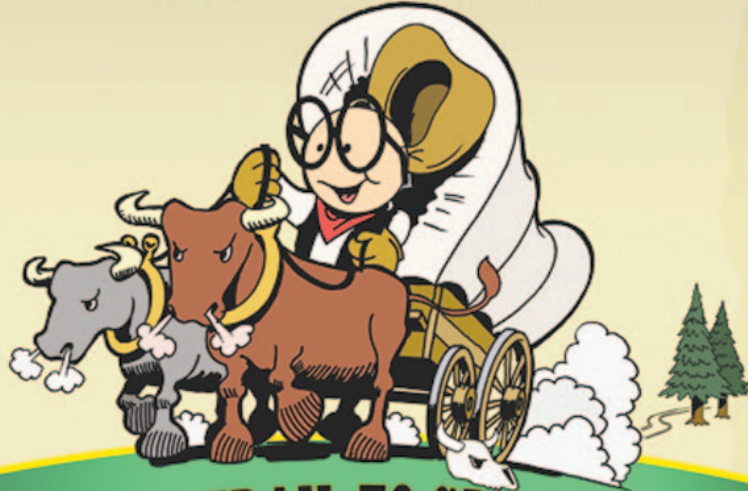
Session #11: 3:00 – 5:00 PM

Networking and Ice Cream (2 hours)

Adjourn

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